

NEW RETURNS PROCEDURE

Dear Customer,

Please be aware that if you wish to return any items to us for any reason, we require, without exception, specific details via E.Mail (dritchie@djaauto-internationaltd.co.uk) before the parcel is sent.

An official returns form, fully completed, must accompany the returned goods and this can be requested through the sales department or downloaded from <http://www.djaauto-internationaltd.co.uk/forms.html> Or www.autonationaltd.co.uk/forms

If we do receive parcels in future with no official returns note completed in full, the parcel will not be processed and no credits will be issued.

The above forms part of our Terms and Conditions.

Kind regards,

Denis Ritchie,
Returns Department.